

FLEX ANNUAL
PASSPORT

PGC
GOLF COMPANY



Operator of The Year 2015

Golf Inc. Magazine

Life is **BETTER** With Golf

MEMBER



HOLDERS SIGNATURE

AUTHORITY
PLAY GOLF CALGARY

YEAR OF ISSUE
2024

YEAR OF EXPIRY
2024

ACCOUNT# _____

TYPE " ^

SERIES ~ °



SURNAME

GIVEN NAME

HOME COURSE

PLAY GOLF CALGARY

PACKAGE

~ ° " ^ v ^ " " ^ v

Introduction

Welcome

FIRST OFF THANK YOU FOR CALLING PGC YOUR HOME COURSE THIS YEAR. THIS IS A E- HANDBOOK TO ENSURE YOUR AWARE OF ALL THAT IS PART OF YOUR ANNUAL MEMBERSHIP AND CURRENT EVENTS HERE AT PLAY GOLF CALGARY.

WE ARE EXCITED FOR ANOTHER GREAT SEASON!

Logins

We use an online booking platform

WE ENCOURAGE OUR GOLFERS TO BOOK AND REVISE THEIR TEE TIMES ONLINE. WE HAVE A MEMBER PORTAL THAT ALLOWS YOU TO BOOK ANY OF OUR COURSES IN ONE PLACE, THIS BOOKING PAGE DOES NOT REQUIRE PREPAYMENT FOR GUESTS.

Book @ www.playgolfcalgary.com/memberbooking

Download our app

BOOK YOUR TEE TIME FROM THE CONVENIENCE OF YOUR PHONE. DOWNLOAD OUR PLAY GOLF CALGARY APP! ENSURE YOU ARE VERIFYING THE APP WITH THE SAME EMAIL AS YOUR BOOKING EMAIL THE APP WILL ALSO ALLOW YOU TO TRACK ROUND LIMIT BALANCES

SCAN THIS WITH YOUR
PHONE TO DOWNLOAD THE APP



Privileges

Club Storage

PLATINUM & GOLD FLEX70 GET ACCESS TO CLUB STORAGE, CHOOSE BETWEEN **GLENEAGLES**, **BLUE DEVIL** or **SERENITY**. EACH TIME YOU PLAY WE WILL HAVE YOUR CLUBS STAGED AND READY FOR YOU. ASK YOUR PRO TO PURCHASE CLUB STORAGE.

Guest Rates

TO HELP SHARE YOUR LOVE OF YOUR HOME COURSE, YOUR GUESTS IN YOUR FOURSOME RECEIVE 15% OFF THE POSTED GREENFEE WHEN PLAYING WITH YOU.

Advance Booking

PLATINUM -10 DAYS ADVANCE AT SERENITY, HEATHERGLEN & BLUEDEVIL & 30 DAYS ADVANCE AT GLENEAGLES GOLD -10 DAYS ADVANCE

Proshop Discount

WE WANT YOU TO HAVE THE LATEST AND GREATEST APPAREL AND GEAR GET 25% OFF IN ANY OF OUR GOLF SHOPS **FOR CLUBS SEE YOUR PRO FOR CUSTOM QUOTE** SOMETHING YOU WANT AND WE DONT CARRY, ASK US IF WE HAVE ACCESS TO IT!

Courses

WE HAVE 5 - 18 HOLE CHAMPIONSHIP GOLF COURSES. A FUN 9 HOLE PAR 3 COURSE & MINI GOLF COURSE



Perks



Player Host

WE HAVE AN ON COURSE REP. WHOSE SOLE PURPOSE IS TO ENHANCE YOUR EXPERIENCE WITH A COLLECTION OF SERVICES TO ENSURE YOUR ROUND IS PERFECT.

APP & GPS

OUR FREE APP OFFERS GOLF CHECK IN, SCORECARD, GPS, ON COURSE FOOD DELIVERY & BOOK TEE TIMES.



THIS IS ALSO WHERE YOU WILL FIND YOUR FLEX MEMBER CARD.

Text For Service

TEXT OUR PROSHOP DIRECTLY FOR ANY HELP NEEDED DURING YOUR ROUND. SUCH AS LOST CLUB, WILDLIFE ON THE COURSE, OR OTHER LINES OF COMMUNICATION

“HEY BLAKE, RUNNING 5 MINUTES LATE SEE YOU SOON!”

On Course F&B Delivery

ORDER IN THE APP AND WE WILL DELIVERY RIGHT TO YOU ON COURSE.

Poker Chips

CELEBRATE YOUR ACCOMPLISHMENTS WITH POKER CHIPS, INCLUDING PERSONAL BEST, SAND SAVE, AND THE COVETED HOLE IN ONE CHIP!

NEW
Check out our
**GOLF IS
HARD™**
Series

Club Events

TAKE YOUR TALENT AND PUT IT TO THE TEST IN ONE OF MANY CLUB EVENTS HOSTED AT ALL OUR FACILITIES

Ammenities

Practice Facilities

AS PART OF YOUR ANNUAL FLEX MEMBERSHIP, YOU GET THE PRIVILEGE TO USE OUR PRACTICE AREAS AT THE COURSE IN WHICH YOU HAVE ACCESS TO.

*** GLENEAGLES AQUA RANGE IS WARM UP PRIOR TO ROUND ONLY***
*** RANGE ACCESS IS ACTIVE UNTIL ROUND LIMIT IS REACHED***

State of the Art Simulators

WE HAVE STATE OF THE ART GOLFIN SIMULATORS TO EXTEND YOUR SEASON YEAR ROUND. ITS PERFECT TO KEEP YOUR GAME SHARP IN THE WINTER, AND SUMMER FUN!

SIMULATORS ARE LOCATED AT BLUE DEVIL AND GLENEAGLES
MEMBER SAVINGS FOR THE CALENDER YEAR

Member Page and News

STAY UP TO DATE ON EVENTS AND
MUCH MORE ON OUR MEMEBER PAGE

<https://www.playgolfcalgary.com/member-page>



Golf Canada Membership

KEEP TRACK OF YOUR PROGRESS, AND OTHER GREAT PERKS
OF LOST CLUB INSURNACE AND WINDOW INSURANCE.
PURCHASE VIA YOUR HOME COURSE PRO.

Policies

Pace of Play

ALL PLAYERS ARE EXPECTED TO FOLLOW OUR PACE OF PLAY, OUR STAFF IS RESPONSIBLE TO UPHOLD THIS TO ALL GUESTS, WE ENFORCE A 3 WARNING SYSTEM.

Cancelation & No Show

PLEASE BE ACCOUNTABLE FOR ALL BOOKINGS. OUR POLICY IS CANCELATION OR CHANGE PRIOR TO 24 HOURS. WITHIN 24 HOURS NO-SHOW FEES ARE APPLICABLE.

Round Redemption

IT IS THE MEMBERS RESPONSIBILITY TO CHECKIN AND DO A ROUND REDEMPTION, THE SHOP STAFF WILL THEN CHECK YOU IN FOR YOUR ROUND ON OUR SYSTEM

**MONTHLY AUDITS WILL TAKE PLACE. BEFORE ANY CORRECTIONS ARE MADE STAFF WILL COMMUNICATE WITH YOU.

Account Charging Priveleges

TO ACTIVATE CHARGING PRIVILEGES, A CHARGE AGREEMENT MUST BE FILLED OUT AND SUBMITTED TO ANDREA@BLUEDEVILGOLF.COM or RILEY@GLENEAGLESGOLF.COM

[PDF VERSION OF AGREEMENT CAN BE DOWNLOADED HERE](#)

Conduct and Professionalism

WHEN CALLING PLAY GOLF CALGARY YOUR HOME COURSE, WE EXPECT GREAT REPRESENTATION, IF OUR POLICIES ARE NOT BEING FOLLOWED CONDUCT LETTER(S) WILL BE ISSUED VIA EMAIL OR IN PERSON.

Round Limit

YOUR ROUND LIMIT APPLIES TO THE CALENDAR YEAR OF PURCHASE. EACH ROUND IS APPLIED AND TRACKABLE IN THE APP. EACH ROUND STARTED WILL APPLY TOWARDS YOUR SET ROUND LIMIT. REGARDLESS OF TWILIGHT NIGHTHAWK OR LEAGUE.

IN THE EVENT OF INCLIMENT WEATHER, YOUR ROUND WILL BE RAINCHECKED IF LESS THAN 9 HOLES IS PLAYED.

SCAN TO SEE STEPS TO
TRACK ROUNDS IN APP



Member Conduct

WHEN CALLING PLAY GOLF CALGARY YOUR HOME COURSE, WE EXPECT GREAT REPRESENTATION, IF OUR POLICIES ARE NOT BEING FOLLOWED CONDUCT LETTER(S) WILL BE ISSUED VIA EMAIL OR IN PERSON.

Taylormade Performance Center

WE ARE THE EXCLUSIVE HOME OF WESTERN CANADA'S ONLY TAYLORMADEPERFORMANCE CENTER. ITS LOCATED AT THE RANGE @ BLUEDEVIL.

BOOK ONLINE @ <http://www.taylormadefitting.ca/tmpc-calgary/>



Custom Clubs & Fittings

WE HAVE ACCESS TO ALL MAJOR CLUB BRANDS.
WE CAN CUSTOM ORDER AND OR FIT.
TAYLORMADE, CALLAWAY, PING, TITLIEST, COBRA, CLEVELAND & SRIXON.

Key Info

Proshop Checkin

TO ENSURE WE KNOW YOU HAVE SHOWN UP FOR YOUR BOOKING PLEASE CHECK IN THE GOLFSHOP. WE WILL DO A QUICK REDEMPTION OF A ROUND OFF YOUR APP.

Power Carts

OUR POLICY UNLESS STATED IS SHARED CARTS AND 2 CARTS PER FOURSOME. NO OUTSIDE CARTS ARE PERMITTED.

** WITH CART PASSES, 1 PASS WILL BE REDEEMED FOR EACH 9 HOLE SEAT.

Weather

WE DO NOT HAVE WEATHER WARNING SYSTEMS AT OUR SITES, IT IS THE GOLFERS RESPONSIBILITY DURING INCLIMENT WEATHER. WHEN IN DOUBLT CALL THE PROSHOP FOR WEATHER UPDATES.

Serenity Clubhouse

WE ARE VERY EXCITED TO BE OPENING THE CLUBHOUSE AT SERENITY THIS SUMMER
CHECK BACK FOR MORE DETAILS AND KEY DATES

Options

Platinum Flex

AS PART OF THE PLATINUM FLEX MEMBERSHIP, YOU GET PLAYING PRIVILEGES AT ALL 4 PLAY GOLF CALGARY COURSES.

Does not include weekend and holiday play at Bluedevil

YOU CAN CHOOSE TO CALL ANY OF OUR 4 FACILITIES TO BE YOUR HOME COURSE. CHOOSE WHERE YOU WANT TO PLAY LEAGUE AND/OR CLUB CHAMPIONSHIPS



FLEX ANNUAL PRIVILEGES ARE ACTIVE FOR THE SEASON PURCHASED OR WHEN YOUR ROUND LIMIT IS MET WHICHEVER IS SOONER

Gold Flex

THE GOLD FLEX GETS ACCESS TO THE 36 HOLES AT SERENITY & HEATHERGLEN

YOU CHOOSE WHERE YOU WANT TO PLAY LEAGUE AND/OR CLUB CHAMPIONSHIPS



Events

Club Championships

WE HOST YOUR CONVENTIONAL CLUB CHAMPS AT ALL THE CLUBS, CHOOSE YOUR CLUB WHERE YOU WANT TO COMPETE

Match Play

WE HAVE A BLUEDEVIL MATCH PLAY WHERE YOU BATTLE IT OUT TO WIN THE SEASON LONG BRACKET>

Ryder Cup

A FALL EVENT WE HOST WITH REAL RYDER CUP FORMATS,

Iron Man

OUR SUPERINDEDENTS OPPORTUNITY FOR RETRIBUTION. A MID OCTOBER EVENT WITH NEAR IMPOSSIBLE PINS AND FALL TEMPS.

VISIT MEMBERS NEWS FOR MORE EVENTS TO TEST YOUR SKILLS

Leagues *We have some of the best leagues in town!*

WE HAVE LEAGUES AT ALL OUR FACILITIES.

1. CHOOSE WHERE YOU WANT TO PLAY.
2. PICK YOUR NIGHT

ALL OUR LEAGUES ARE FORMATED THE SAME, WITH:

- A FUN TEAM FORMAT & WEEKLY PRIZES
- 9 HOLE SCORE, TEE TIME START @ 3:30 WEEKLY
- SEASON ENDING PLAYOFFS
- OPENING AND CLOSING DINNER

** LEAGUES FILL UP FAST. MEMBERS GET FIRST RIGHT AT SPOTS, BUT NOT GUARANTEED. PLATINUM MEMBERS HAVE EXCLUSIVE ACCESS TO BLUE DEVIL WEDNESDAY LEAGUE.

Meet Our Team

Heather Glen

Golf Operations

DOUG REPP
HEAD PRO

RILEY HOBBERSTAD
PROSHOP MANAGER

Food & Bev

AILEEN TARUN
KITCHEN MANAGER

Turf Department

MARK FERRIS
SUPERINTENDENT

TREVOR HODGSON
ASSISTANT SUPER

JEREMY MYRTLE
MECHANIC

SERENITY
GOLF CLUB

JAY ANTROBUS
OPERATIONS MANAGER

Golf Operations

JOHN MOUG
GOLF OPERATIONS MANAGER

CODY JOHNSTGAARD
HOSPITALITY MANAGER

Turf Department

KENDEN BACKHOUSE
SUPERINTENDENT

ASSISTANT SUPER

MECHANIC

BLUEDEVIL
GOLF CLUB

Golf Operations

BLAKE CLAYTON
HEAD PRO

TYLER LAUTNER
ASSOCIATE. PRO

ANDREA LAWSON
ADMIN & MEMBER LIASON

Food & Bev

KADEN KLEIN
F&B MANAGER

CHEF ALBERT
HEAD CHEF

Turf Department

GARRY HAYNES
SUPERINTENDENT

RYLEY MCDONALD
ASSISTANT SUPER

BEN CARTMELL
MECHANIC

THE LINKS OF
GLENEAGLES

Golf Operations

RILEY BOOTHBY
HEAD PRO

AUSTIN KELLER
ASSOCIATE PRO

Food & Bev

JUSTINE WIEBE
HOSPITALITY MGER

MIKE MCCROSSEN
HEAD CHEF

Turf Department

CHRIS GENDRON
SUPERINTENDENT

SCOTT SHUGG
ASSISTANT SUPER

JAYSON ROBERGE
MECHANIC



TEAM

SCOTT ATIKINSON

CEO

SLADE KING

COO

GARRY HAYNES

DIRECTOR OF AGRONOMY

CHRIS HERRON

DIRECTOR OF F&B

ALEXANDRA SCHAAL

MARKETING

Notes

USE THIS TO REMEMBER PASSWORDS, THE # OF SOMEONE NEW TO INVITE OUT.
